

## Three-Year 100% Performance Guarantee

Perspectis, Inc. ("Perspectis") guarantees and warrants, subject to the conditions set forth below, that should this product be defective due to poor workmanship or materials any time during the specified warranty period, Perspectis will repair or replace the same with the latest model, whatever is fair, without charge for either parts or labour. Shipping charges may apply.

The warranty period is THREE years from the date of original purchase at retail.

### CONDITIONS

1. **Registration:** The attached Warranty Registration Form must be submitted to Perspectis within forty five (45) days after the date of original purchase.
2. **Proof of Date of Purchase:** This warranty applies to the product from the original date of purchase at retail. Therefore, the owner must furnish proof of original purchase, should the Warranty Registration Form not be returned.
3. **Unauthorized repair, abuse, etc.:** The unit must not have been altered, modified, or repaired. The unit must not have been subject to accident, misuse, abuse, commercial use, rental, or operated contrary to the User Instructions.
4. This warranty does not extend to normal wear and tear and damage caused by misuse or improper care, does not cover regular product maintenance such as cleaning or lubrication, and is valid only within the country where the unit is originally purchased.
5. **Underwater bubble test** (submerge an inflated Neck Vitalizer in a water-filled sink and press on it) need to be performed by the owner before a warranty service inquiry is submitted.
6. **Proper delivery:** The owner must call or email Perspectis for authorization and instructions prior to returning the defective product for warranty inspection. Any unauthorized returns will be refused or shipped back at the owner's expenses. Upon receiving Perspectis' warranty authorization and instructions, the defective unit must be shipped, freight prepaid, to the designated Perspectis facility in either its original package or similar package affording an equal level of protection. The owner must include a note with their name, address and telephone number along with a description of the defect.

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, PERSPECTIS, INC. EXPRESSLY DISCLAIM ALL OTHER WARRANTIES AND CONDITIONS, EXPRESS OR LIMITED, AND WHETHER ARISING BY LAW, BY STATUTE, BY COURSE OF DEALING OR USAGE OF TRADE, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. UNDER NO CIRCUMSTANCE SHALL PERSPECTIS, INC. OR ITS SUPPLIERS, VENDORS OR DISTRIBUTORS BE LIABLE FOR AN AMOUNT GREATER THAN THE ACTUAL PURCHASE PRICE OF THE UNIT OR FOR ANY DIRECT, INDIRECT, SPECIAL, PUNITIVE, INCIDENTAL, EXEMPLARY OR CONSEQUENTIAL DAMAGES, OR ANY DAMAGE WHATSOEVER, RESULTING FROM ANY USE OF THIS PRODUCT, OR ANY OTHER CAUSES, WHETHER BASED ON PRODUCT LIABILITY, OR OTHERWISE, ARISING OUT OF OR IN ANY WAY CONNECTED WITH THE USE OR PERFORMANCE OF THIS PRODUCT, WITH THE INABILITY TO USE THIS PRODUCT, OR WITH THE PROVISION OF OR FAILURE TO MAKE AVAILABLE ANY OF ITS OR THEIR PRODUCTS, GOODS, OR SERVICES, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. AND PERSPECTIS, INC. NEITHER ASSUMES NOR AUTHORIZES ANY REPRESENTATIVE OR OTHER PERSON TO ASSUME FOR IT AN OBLIGATION OR LIABILITY OTHER THAN AS IS EXPRESSLY SET FORTH HEREIN. THIS PRODUCT IS OFFERED TO YOU CONDITIONAL UPON YOUR ACCEPTANCE WITHOUT MODIFICATION OF THE LIMITATIONS SET FORTH ABOVE. TEST AND/OR USE OF THIS PRODUCT IMPLIES ACCEPTANCE OF ALL SUCH LIMITATIONS.



## NECK VITALIZER™

### User Instructions & Three-Year 100% Performance Guarantee (must read first)



Customers located in USA and Canada:

Please **DO NOT** contact place of purchase for warranty assistance.

Call toll free 1-855-BodyRyzm for any warranty questions or services

BodyRyzm LifeScience / Perspectis, Inc.

1 First Canadian Place, Suite 350

Toronto, ON, Canada, M5X 1C1

[www.BodyRyzm.com](http://www.BodyRyzm.com)

Toll free: 1-855-BodyRyzm (263-9799), Tel: 1-416-595-1575

Fax: 1-416-595-6438

Email: [CustomerService@BodyRyzm.com](mailto:CustomerService@BodyRyzm.com)



## WARNING



- This product is not a toy. All users need to read and understand all instructions in this document before using or testing this product.
- Start with low inflation – no more than 1/2" in total thickness of an inflated Neck Vitalizer, especially when you just begin to use your Neck Vitalizer. Less is more! You may increase the level of inflation depending on your needs and preferences after several times of usage.
- Do not jump on this product.
- Do not sit or step on this product.
- Do not use this product or do any exercise on or with this product, if you have acute pain, injury, recent surgery, pregnancy or any other unusual condition. Consult your licensed and qualified health advisor (hereinafter "Advisor") if you have any questions.
- Use this product in between your shoulder blades only, when lying on it.
- This product is designed for weight loads up to 350 lbs. only.
- Keep this product away from any sharp objects, any aggressive or caustic chemicals, and any intense heat source.
- Adjust the inflation of this product, only when it is at room temperature.
- Please keep the packaging bag away from babies and children to avoid danger of suffocation.

## HOW TO ADJUST, CARE FOR AND TROUBLESHOOT...

### How to adjust the level of support provided by Neck Vitalizer

You can do so by easily and instantly adjusting the inflation of Neck Vitalizer:

- Open the valve. Gently inflate by blowing with mouth or deflate by pressing on Neck Vitalizer and let air in or out to achieve your desired level of inflation. Please start with low inflation when you begin to use your Neck Vitalizer. Less is more!
- Close the valve firmly and enjoy your Neck Vitalizer. This adjustment can be done within 10-30 seconds.

### How to care for your Neck Vitalizer

- Place a hand towel over your Neck Vitalizer when lying on it.
- Re-adjust the inflation of the device once every week if needed.
- Clean your Neck Vitalizer by wiping it with soft cloth and warm soapy water whenever necessary.

## HOW TO ENJOY...

### Reduce neck pain and/or shoulder pain by reversing Forward Head Posture



- Inflate your Neck Vitalizer slightly and close valve firmly. Please start with low inflation. You may increase inflation depending on your needs and preferences after several times of usage.

- Place it flat on a flat surface such as bed, floor, sofa, etc.

- Lie gently on your Neck Vitalizer. Make sure that your Neck Vitalizer is in between your shoulder blades, and that its top edge (the wider edge) does not go beyond your shoulder line.

To achieve the best result, it is preferred not to use a sleeping pillow or only use a thin sleeping pillow, when lying on your Neck Vitalizer

- There is no need to move or rock. Just lie on it. And your Neck Vitalizer will do the rest.

- Lying on your Neck Vitalizer for about 20 minutes in the morning and 20 minutes in the afternoon. You may find sleeping on it overnight helpful as well.

### Build a healthier posture and reduce shoulder pain by opening up your chest



- Follow instructions above.

- You will feel that your chest is opened up, and the pressure and tension in your shoulder muscles are relieved.

- Do it regularly to maintain a healthy posture with an open chest. It will help prevent Head Forward Posture in the long run.