

# One Year 100% Performance Guaranty / Warranty

Perspectis, Inc. ("Perspectis") warrants, subject to the conditions set forth below, that should this product be defective due to poor workmanship or materials any time during the specified warranty period, Perspectis will repair or replace the same with the latest model, whatever is fair, without charge for either parts or labour. Shipping charges may apply.

The warranty period is ONE full year from the date of original purchase at retail.

## CONDITIONS

1. **Registration:** The attached Warranty Registration Form must be submitted to Perspectis within forty five (45) days after the date of original purchase.
2. **Proof of Date of Purchase:** The owner must furnish proof of original purchase, should the Warranty Registration Form not be returned.
3. **Unauthorized repair, abuse, etc.:** The unit must not have been altered, modified, or repaired. The unit must not have been subject to accident, misuse, abuse, commercial use, rental, or operated contrary to the User Instructions.
4. This warranty does not extend to normal wear and tear and damage caused by misuse or improper care, does not cover regular product maintenance such as cleaning or lubrication, and is valid only within the country where the unit is originally purchased.
5. **Soapy-water bubble test** (apply a touch of soapy water on suspected leaking spot of an inflated Neck Vitalizer M5 and press on it. A bubble formation indicates a leakage; no bubble, no leakage. Caution: Don't let the monitor get wet, in case your device has a pressure monitor.) needs to be performed by the owner before a warranty service inquiry is submitted.
6. **Proper delivery:** The owner must call or email Perspectis for authorization (RMA #) and instructions prior to returning the defective product for warranty inspection. Any unauthorized returns will be refused or shipped back at the owner's expenses. Upon receiving Perspectis' warranty authorization and instructions, the defective unit must be shipped, freight prepaid, to the designated Perspectis facility in either its original package or similar package affording an equal level of protection. The owner must include the RMA # with the shipping address; and a note with their name, address and telephone number along with a description of the defect.

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, PERSPECTIS, INC. EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES AND CONDITIONS, EXPRESS OR IMPLIED, AND WHETHER ARISING BY LAW, BY STATUTE, BY COURSE OF DEALING OR USAGE OF TRADE, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. UNDER NO CIRCUMSTANCE SHALL PERSPECTIS, INC. OR ITS SUPPLIERS, VENDORS OR DISTRIBUTORS BE LIABLE FOR AN AMOUNT GREATER THAN THE ACTUAL PURCHASE PRICE OF THE UNIT OR FOR ANY DIRECT, INDIRECT, SPECIAL, PUNITIVE, INCIDENTAL, EXEMPLARY OR CONSEQUENTIAL DAMAGES, OR ANY DAMAGE WHATSOEVER, RESULTING FROM ANY USE OF THIS PRODUCT, OR ANY OTHER CAUSES, WHETHER BASED ON PRODUCT LIABILITY, OR OTHERWISE, ARISING OUT OF OR IN ANY WAY CONNECTED WITH THE USE OR PERFORMANCE OF THIS PRODUCT, WITH THE INABILITY TO USE THIS PRODUCT, OR WITH THE PROVISION OF OR FAILURE TO MAKE AVAILABLE ANY OF ITS OR THEIR PRODUCTS, GOODS, OR SERVICES, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. AND PERSPECTIS, INC. NEITHER ASSUMES NOR AUTHORIZES ANY REPRESENTATIVE OR OTHER PERSON TO ASSUME FOR IT AN OBLIGATION OR LIABILITY OTHER THAN AS IS EXPRESSLY SET FORTH HEREIN. THIS PRODUCT IS OFFERED TO YOU CONDITIONAL UPON YOUR ACCEPTANCE WITHOUT MODIFICATION OF THE LIMITATIONS SET FORTH ABOVE. TEST AND/OR USE OF THIS PRODUCT IMPLIES ACCEPTANCE OF ALL SUCH LIMITATIONS.



# NECK VITALIZER<sup>M5</sup>

## User Instructions

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## One Year 100% Performance Guaranty / Warranty

**(must read first)**



Customers located in USA and Canada:

Please **DO NOT** contact place of purchase for warranty assistance.

Call toll free 1-855-BodyRyzm for any warranty questions or services.

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1 First Canadian Place, Suite 350  
Toronto, ON, Canada, M5X 1C1  
[www.BodyRyzm.com](http://www.BodyRyzm.com)  
Toll free: 1-855-BodyRyzm (263-9799), Tel: 1-416-595-1575  
Fax: 1-416-595-6438  
Email: [CustomerService@BodyRyzm.com](mailto:CustomerService@BodyRyzm.com)



## WARNING



- This product is not a toy. All users need to read and understand all instructions in this document before using or testing this product.
- Use lower inflation/pressure, if you are not sure! In no event should you feel uncomfortable when using the device.
- Start with zero inflation/pressure when you begin to use the device each time. Then gradually increase the level of inflation/pressure. Stop pumping immediately once you start to feel that the posture correction is too intense or start to feel discomfort in your neck due with rising inflation/pressure.
- Reduce inflation/pressure immediately, should you experience any discomfort.
- Do not use this product or do any exercise on or with this product, if you have acute back injury, spinal fusion, recent surgery, pregnancy or any other unusual condition.
- Consult licensed and qualified health advisor in case of any question or concern
- Do not jump on this product.
- Do not sit or step on this product.
- Use this product in-between the shoulder blades only, when lying on it.
- This product is designed for weight loads up to 350 lbs. only.
- Keep this product away from any sharp objects, any aggressive or caustic chemicals, and any intense heat source.
- Adjust the inflation of this product, only when it is at room temperature.
- Keep the packaging bag away from babies and children to avoid danger of suffocation.

## HOW TO ADJUST ...

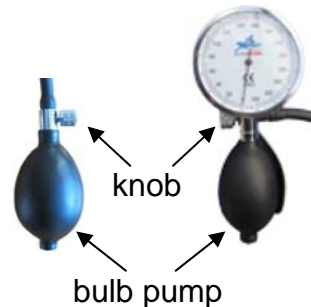
### How to adjust the level of posture correction provided by Neck Vitalizer M5

You can do so by easily and instantly adjusting the inflation/pressure of your Neck Vitalizer M5

- Increasing inflation/pressure:** turn the valve knob clockwise to the end firmly. Squeeze the inflation bulb repeatedly to inflate. Stop pumping immediately once you start to feel that the posture correction is too intense or start to feel discomfort in your neck due with rising inflation/pressure.

Depending on the specific model that you purchased, your device may have bulb pump only, or may have bulb pump with pressure monitor, as shown in the picture on the right.

- Decreasing inflation/pressure:** turn the valve knob counter-clockwise. Then press on the air cushion to deflate.



## HOW TO ENJOY...

### Correct Head Forward Posture and Reduce Neck / Shoulder Pain



- Place your Neck Vitalizer M5 flat on a flat surface such as bed, floor, sofa, etc.
- Lie gently on your Neck Vitalizer M5 without a sleeping pillow under your head. Make sure that your chin is tucked in, your Neck Vitalizer M5 is in-between your shoulder blades, and that its top edge (the wider straight edge) is aligned with your shoulder line.
- Turn the valve knob clockwise to the end firmly. Squeeze the inflation bulb repeatedly to pump air into your Neck Vitalizer M5.
- Stop pumping immediately once you start to feel that the posture correction is sufficient or you start to feel discomfort in your neck due to the increasing intensity of posture correction.
- Continue lying on your Neck Vitalizer M5 for about 20 minutes. Perform it twice daily – 20 minutes in the morning and 20 minutes in the afternoon. You may find sleeping on it overnight helpful as well.
- While lying on your Neck Vitalizer M5, you may repeat deflating and re-inflating it intermittently, for better results.
- While lying on your Neck Vitalizer M5, you may choose to bend your legs with your feet resting on the surface, for more comfort.

### Open up chest and Relieve Thoracic Outlet Syndrome (TOS)



- Follow instructions above.
- You will feel that your chest is nicely opened up, your chest muscles are stretched, and the pressure and tension in your chest muscles are relieved.
- Do it regularly to maintain a healthy neck and head posture with an open chest, reduce and prevent TOS, and while reducing and preventing neck/shoulder pain.

## HOW TO CARE FOR AND TROUBLESHOOT...

### Simple care:

- Clean Neck Vitalizer M5 by wiping it with soft cloth or warm soapy water whenever necessary.

### Simple trouble shooting:

- Turn the valve knob clockwise firmly to prevent pressure loss when inflating the device
- Soapy-water bubble test:** apply soapy water on suspected leaking spot of an inflated Neck Vitalizer M5 and press on it. A bubble formation indicates a leakage; no bubble, no leakage. Contact us within warranty period.